

RMS Customer Form Manager

System Solutions, LLC.

Form Type	Created	Last Updated	Created By
Pellet Service	Thursday, May 07, 2009 1:56 PM	Thursday, May 07, 2009 1:56 PM	Administrator
Pellet Service	Thursday, May 07, 2009 2:01 PM	Thursday, May 07, 2009 2:01 PM	Administrator
Pellet Service	Thursday, May 07, 2009 2:27 PM	Thursday, May 07, 2009 2:27 PM	Administrator
Pellet Service	Friday, May 08, 2009 9:37 AM	Friday, May 08, 2009 9:37 AM	Administrator
Pellet Service	Friday, May 08, 2009 9:51 AM	Friday, May 08, 2009 9:51 AM	Administrator
Pellet Service	Friday, May 08, 2009 9:52 AM	Friday, May 08, 2009 9:52 AM	Administrator
Spa Service	Friday, May 08, 2009 9:52 AM	Friday, May 08, 2009 9:52 AM	Administrator

Pellet Service Call

Schedule Date _____ HP# _____ SO# _____

Taken By _____ Tech _____ Date / Time _____ am / pm

Mfr. _____ Model _____ F/S _____ Ins _____ ZC _____ Serial # _____

Age of Stove _____ Installed By _____ Purchased where _____

Customer name _____

Address _____ Nearest cross road _____

City / State _____ Work # _____

Home # _____ Cell # _____

Time someone could be home _____

If insert fireplace masonry ZC (metal flue) Stone Starter section full liner

If freestanding Straight out corner Up & out thru roof Up into masonry Class A Pellet chimney

Description of problem _____

If pellets are burning lazy or backing up, number of bags since last cleaning? _____

Last cleaned by? _____ Brand of pellets _____

Cashiers create, edit, and save fillable PDF form(s) from pre-defined templates at the RMS POS screen.

- Form templates are created or scanned and configured as fillable using Adobe Acrobat
- Cashier chooses from a list of form template(s) during a transaction
- Form(s) are automatically linked, saved, and retrieved for the currently set POS customer
- Saved forms can be quickly retrieved and edited at any time from POS
- Each POS station requires Adobe Acrobat Reader and Customer Form Manager Add In

System Requirements

Microsoft RMS version 2.0, Net 3.5, SQL 2005,
Windows XP (Pro or Home), Windows Vista (Pro or Home) or Windows 7 (32-bit or 64-bit)

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