

# RMS Customer Message Prompt

The screenshot shows the RMS Store Operations POS interface. At the top, it displays sales and savings information: Sales: \$1,952.83, Savings: \$220.11, YTD: \$1,952.83, LS: 12/5/2014, P: (860) 781-6472, E: dano@sysolutionsllc.com. Below this, it shows customer details for Dan O'Flaherty, including his drivers license (21865742), authorized buyers (3), and birthday (12/4/2014). A balance towards next voucher of \$-589.37 and a voucher number of 0000001-0 are also visible. The main area shows a bill for item 0010173, 27-45508 PASTL BASE FLAT LATEX, with a quantity of 1, price of \$112.50, and an extended price of \$112.50. A message prompt is overlaid on the bill, stating: "Remind customer he has voucher balance that can be applied." The bottom of the screen shows a sub total of \$112.50, sales tax of \$11.65, and a total of \$124.15. A right-hand sidebar contains various tools and links, including Orgill, Agway, Service Manager, Special Order Tracker, Item Drill Down, RMS Rental, John Deere Financial, Item Sales History, Edit Lumber Lengths, Quote Copy, SO Tracker, Pick Ticket, RR Customer Price Matrix, Quote To Layaway, RMS Order Import Tool, WHI Nexpert for RMS, Customer Rewards Status, Credit Limit Override, and Item Insert.

The screenshot shows the RMS Customer Properties dialog box for Dan O'Flaherty (customer ID 0000001). The dialog is divided into several sections: Billing Information, Shipping Address, Customer Options, Purchase History, Account Information, and Additional. The Additional section is currently active, showing fields for Drivers License (21865742), Rental Contract? (Yes), Authorized Buyers? (3), and Birthday (12/4/2014). A Notes field is also present, containing the text: "Remind customer he has voucher balance that can be applied." The dialog has OK, Cancel, and Help buttons at the bottom.

- RMS Customer Message Prompt prompts the RMS Customer Properties Additional Notes field or custom text field at time of tender.

## System Requirements

Microsoft RMS Version 2.0, Net 3.5, SQL 2005,  
Windows XP (Pro or Home), Windows Vista (Pro or Home) or Windows 7/8 (32-bit or 64-bit)

System Solutions LLC • 80 Eastern Blvd STE 2 • Glastonbury, CT 06033  
(888) 816-8002

[www.sysolutionsllc.com](http://www.sysolutionsllc.com)